

Notice of Privacy Practices

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

HSC Health is required by law to maintain the privacy of your health information and to provide you with notice of its legal duties and privacy practices with respect to your health information. If you have questions about any part of this notice or if you want more information about the privacy practices at HSC Health, please contact:

The Privacy Officer
817.735.0272
3500 Camp Bowie Blvd. FW, TX 76107

Effective Date of This Notice: March 26, 2013

I. How HSC Health may Use or Disclose Your Health Information without your Authorization

HSC Health collects health information from you and stores it in a chart and on a computer. This is your medical record. The medical record is the property of the Health Science Center, but the information in the medical record belongs to you. HSC Health protects the privacy of your health information. The law permits HSC Health to use or disclose your health information without your authorization for the following purposes:

1. Treatment. HSC Health may use medical information about you to provide you with medical treatment or services. The Health Science Center may disclose medical information about you to doctors, nurses, technicians, medical students (including physician assistant, nursing, medical assistant and public health students), or other HSC Health personnel who are involved in taking care of you. For example, a doctor treating you for a broken leg may consult with your primary care doctor about your diabetes because diabetes may slow the healing process. Different departments of HSC Health also may share medical information about you in order to coordinate the different things you need, such as prescriptions, lab work and X-rays. We also may disclose medical information about you to people outside HSC Health who may be involved in your medical care, such as family members, medical equipment suppliers or other businesses we use to provide services that are part of your care.
2. Payment. HSC Health may use and disclose medical information about you so that the treatment and services you receive at HSC Health may be billed to and payment may be collected from you, an insurance company or a third party. For example, we may need to give your health plan information about a procedure you received at HSC Health so your health plan will pay us or reimburse you for the procedure. We may also tell your health plan about a treatment you are going to receive to obtain prior approval or to determine whether your plan will cover the treatment.
3. Health Care Operations. We may use and disclose medical information about you for HSC Health operations. These uses and disclosures are necessary to run HSC Health and make sure that all of our patients receive quality care. For example, we may use medical information to review our treatment and services and to evaluate the performance of our staff in caring for you. HSC Health may also use health information about you to maintain quality accreditations such as with the Joint Commission on Accreditation of Healthcare Organizations or use your medical information for patient safety activities.

HSC Health may also combine medical information about many HSC Health patients to decide what additional services HSC Health should offer, what services are not needed, and whether certain new treatments are effective. We may also disclose information to doctors, nurses, technicians, medical students (including Physician Assistant, Nursing, Medical Assistant, and Public health students), and other health science center personnel for review and learning purposes. HSC Health may remove information that identifies you from this set of medical information so others may use it to study health care and health care delivery without identifying specific patients.

4. Required by law. As required by federal, state and/or local law, we may use and disclose your health information, such as reporting communicable diseases to the department of health.

5. Public Health. As required by law, we may disclose your health information to public health authorities for purposes related to: preventing or controlling disease, injury or disability; reporting infectious disease exposure, reporting child abuse or neglect; reporting births and deaths; reporting domestic violence; reporting reactions to medications or problems with products; to notify people of recalls of products they may be using; to notify a person who may have been exposed to a disease or may be at risk for contracting or spreading a disease or condition; to notify the appropriate government authority if we believe a patient has been the victim of abuse, neglect or domestic violence.
6. Health oversight activities. The Health Science Center may and other disclose your health information to health agencies during the course of audits, investigations, inspections, licensure and other proceedings.
7. Judicial and administrative proceedings. HSC Health may disclose your health information in the course of any administrative or judicial proceedings.
8. Law enforcement. HSC Health may disclose your health information to a law enforcement official for purposes such as identifying or locating a suspect, fugitive, material witness or missing person, complying with a court order or subpoena and other law enforcement purposes.
9. Deceased person information. HSC Health may disclose your health information to coroners, and medical examiners. This may be necessary, for example, to identify a deceased person or determine the cause of death. We may also release medical information about patients of HSC Health to funeral directors as necessary to carry out their duties.
10. To avert a serious threat to Health or Public safety. HSC Health may use and disclose medical information about you when necessary to prevent a serious threat to your health and safety or the health and safety of the public or another person. Any disclosure, however, would only be to someone able to help prevent the threat.
11. Inmates. If you are an inmate of a correctional institution or under the custody of a law enforcement official, the Health Science Center may release medical information about you to the correctional institution or law enforcement official. This release would be necessary for the institution to provide you with health care: to protect your health and safety or the health and safety of others; or for the safety and security of the correctional institution.
12. Worker's compensation. HSC Health may disclose your health information as necessary to comply with worker's compensation laws. These programs provide benefits for work-related injuries or illness.
13. Change of Ownership. In the event that HSC Health is sold or merged with another organization, your health information/record will become the property of the new owner/organization.
14. Military and Veterans. If you are a member of the armed forces, HSC Health may release medical information about you as required by military command authorities. We may also release medical information about foreign military personnel to the appropriate foreign military authority.
15. National Security and Intelligence Activities. HSC Health may release medical information about you to authorized federal officials for intelligence, counterintelligence, and other national security activities authorized by law. We may also disclose medical information about you to authorized federal officials so they may provide protection to the President, other authorized persons or foreign heads of state or conduct special investigations.

II. Other Uses and Disclosures

1. Research. Under certain circumstances, HSC Health may use and disclose medical information about you for research purposes. For example, a research project may involve comparing the health and recovery of all patients who received one medication to those who received another, for the same condition. All research projects, however, are subject to a special approval process. This process evaluates a proposed research project and its use of medical information, trying to balance the research needs with patients' need for privacy of their medical information. Before we use or disclose medical information for research, the project will have been approved through this research approval process, but we may, however, disclose medical information about you to people preparing to conduct a research project, for example, to help them look for patients with specific medical needs, so long as the medical information they review does not leave HSC Health.

2. **Fundraising.** HSC Health may use information about you to contact you in an effort to raise money for HSC Health and its operations. We may disclose information to a foundation related to HSC Health so that the foundation may contact you in raising money for HSC Health. The types of information used for fundraising activities are: demographic information (includes name, address, other contact information, age, gender and date of birth), dates of health care provided, department of service information (for example, the surgery department), treating physician information, and outcome of treatment. Within the fundraising communications, you will have an opportunity to opt-out of receiving further fundraising communication.

HSC Health is prohibited from withholding your treatment or payment of services on the condition of signing an authorization.

3. **Notification and communication with family.** HSC Health may disclose your health information to notify or assist in notifying a family member, your personal representative or another person responsible for your care about your location, your general condition or in the event of your death. If you are able and available to agree or object, we will give you the opportunity to object prior to making this notification. If you are unable or unavailable to agree or object, our health professionals will use their best judgment in communication with your family and others. In addition, we may disclose medical information about you to an entity assisting in a disaster relief effort so that your family can be notified about your condition, status and location.
4. **Appointment reminders.** HSC Health may use and disclose medical information to contact you as a reminder that you have an appointment for treatment or medical care at HSC Health.
5. **Treatment Alternatives.** HSC Health may use and disclose medical information to tell you about or recommend possible treatment options or alternatives that may be of interest to you.
6. **Health-Related Benefits and Services.** HSC Health may use and disclose medical information to tell you about health-related benefits or services that may be of interest to you.

III. When HSC Health Must Obtain Your Authorization

Authorizations. Except as otherwise explained in this policy, HSC Health may not use or disclose your medical information without obtaining an authorization from you. An authorization allows HSC Health to release your medical information in accordance with your permission. Authorizations are required for the following uses and disclosures:

- a. **Psychotherapy Notes:** An authorization to release medical information from psychotherapy notes is required except in the following situations:
 - For use by your therapist in treating you;
 - For HSC Health training programs in which students enrolled in a mental health training program learn under supervision;
 - For HSC Health to defend itself in a legal action brought by the individual;
 - As required by law, government agencies or investigations conducted by a government agency; and
 - To prevent or lessen a serious or imminent threat to your safety and health or the safety of the public
- b. **Substance Abuse and HIV/AIDS Records:** an authorization is generally required to use or disclose substance abuse records and HIV/AIDS records.
- c. **For Marketing Purposes:** At times, HSC Health may send a communication about a product or service to encourage the purchase or use of a product or services. Prior to using or disclosing your protected health information for this purpose, we are required to obtain an authorization from you.
- d. **Sale of Protected Health Information:** HSC Health must obtain an authorization from you before we receive remuneration in exchange for your protected health information

IV. When HSC Health May Not Use or Disclose Your Health Information

Except as described in this Notice of Privacy Practices, HSC Health will not use or disclose your health information without your written authorization. If you do authorize HSC Health to use or disclose your health information, you may revoke your authorization in writing at any time.

V. Your Health Information Rights

1. You have the right to request restrictions on certain uses and disclosures of your health information. HSC Health is not required to agree to a requested restriction, except for a request to restrict disclosure of your protected health information to a health plan if it is for payment that pertains to a healthcare item or service for which you have paid out of pocket in full. If we agree to your request, we will comply with your request unless the information is needed to provide you emergency treatment or the disclosure is permitted or required by law.

For instance, you have the right to request a limit on the medical information we disclose to a family member or friend about your care or the payment for your care. You could also ask that we not use or disclose information about a surgery you had.

To request restrictions, you must make your request in writing to the clinic where you receive services. In your request, you must tell us what information you want to limit; whether you want to limit our use, disclosure or both; and to whom you want the limits to apply, for example, disclosures to your spouse.

2. You have the right to receive your health information through a reasonable alternative means or at an alternative location. You have the right to request that we communicate with you about medical matters in a certain way or at a certain location. To request confidential communications, you must make your request in writing to the clinic where you receive services. We will not ask you the reason for your request. We will accommodate reasonable requests. Your request must specify how or where you wish to be contacted.
3. You have the right to inspect and copy medical information that may be used to make decisions about your care. Usually, this includes medical and billing records, but does not include psychotherapy notes.

To inspect and copy medical information that may be used to make decisions about you, you must submit your request in writing to the Clinic where you receive services. If you request a copy of the information, we may charge a fee for the costs of copying, mailing or other supplies associated with your request as allowed by federal and Texas law. If you request an electronic copy of your medical information, we must provide you the information in the electronic form and format as requested by you if it is readily producible or if not, in a readable electronic form or format, as agreed to between HSC Health and you.

We may deny your request to inspect and copy in certain very limited circumstances. If you are denied access to medical information, you may request that the denial be reviewed. Another licensed health care professional chosen by HSC Health will review your request and the denial. The person conducting the review will not be the person who denied your request. We will comply with the outcome of the review.

4. You have a right to request that HSC Health amend your health information that is incorrect or incomplete. HSC Health is not required to change your health information and will provide you with information about the HSC Health denial and how you can disagree with the denial. If you feel that medical information we have about you is incorrect or incomplete, you may ask us to amend the information. You have the right to request an amendment for as long as the information is kept by or for HSC Health.

To request an amendment, your request must be made in writing and submitted to the Clinic where you receive services. In addition, you must provide a reason that supports your request.

We may deny your request for an amendment if it is not in writing or does not include a reason to support the request. In addition, we may deny your request if you ask us to amend information that:

- Was not created by us, unless the person or entity that created the information is no longer available to make the amendment;
 - Is not part of the medical information kept by or for HSC Health;
 - Is not part of the information which you would be permitted to inspect and copy; or
 - Is accurate and complete
5. You have a right to receive an accounting of disclosures of your health information made by the HSC Health within the past six years from the date of request.
 6. You have the right to be notified of a breach of your unsecured protected health information. The HSC Health will send out a notification to affected individuals following a breach of unsecured PHI.

7. You have a right to a paper copy of this Notice of Privacy Practices, You may ask us to give you a copy of this notice at any time, or you may obtain a copy of the Notice via our website.
If you would like to have a more detailed explanation of these rights or if you would like to exercise one or more of these rights, contact

The Privacy Officer
817-735-0272
3500 Camp Bowie Blvd. FW, TX 76107

VI. Changes to this Notice of Privacy Practices

HSC Health reserves the right to amend this Notice of Privacy Practices at any time in the future, and to make the new provisions effective for all information that it maintains, including Information that was created or received prior to the date of such amendment. The University of North Texas Health Science Center is required by law to comply with this Notice.

Should the Notice be amended, the revised Notice will be available on our website and in the clinic where you see your health care provider.

VII. Complaints

Complaints about this Notice of Privacy Practices or how HSC Health handles your health information should be directed to the clinic where you receive services or to:

The Privacy Officer
817-735-0272
3500 Camp Bowie Blvd. FW, TX 76107

Or you may contact the Department of Health and Human Services at:

Office of Civil Rights
Hubert H. Humphrey Bldg.
200 Independence Avenue, S.W.
Room 509F HHH Building
Washington, DC 20201

You may also address your complaint to one of the regional Offices for Civil Rights. A list of these offices can be found online at <http://www.hhs.gov/ocr/regmail.html>.

You will not be penalized or retaliated against in any way for filing a complaint.

Este Aviso tambien esta disponible en espanol.